

White Rose House  
West Parade  
Wakefield  
WF1 1LT

Date: 20/03/2023

Ref: Operose Health – Ophthalmology Service Exit

All Wakefield District Optometrists, General Practice Managers, Local Optical  
Committee and The Mid Yorkshire Hospitals Trust  
By email

Dear Colleagues,

### **Operose Health Limited: Exit from Community Ophthalmology AQP Service**

I write to advise you that with effect from the 31<sup>st</sup> May 2023, Operose Health Limited (“Operose Health”) will no longer be providing the AQP Community Ophthalmology Service within the Wakefield District, when their contract comes to an end.

**Operose Health will close to any new eRS and direct referrals from 5pm on the 14<sup>th</sup> April 2023.**

We ask that referring organisations remove Operose Health from their list of available Providers from this date.

The NHS West Yorkshire ICB – Wakefield (“the ICB”) have been working closely with colleagues from Operose Health to arrange for the safe transfer of patient pathways of care to one of the following locally Commissioned providers of Community Ophthalmology:

- Community Health and Eyecare Limited
- New Medica Limited
- Phoenix Health Solutions Limited
- Spa Medica Limited

Operose Health will be contacting patients from the week commencing 20<sup>th</sup> March 2023 offering choice to transfer their care to one of the above-named providers.

Where there is no preference indicated, or no response received from the patient, the ICB will work with Operose Health to ensure patients are allocated to the most geographically appropriate provider to their normal place of residence.

Operose Health, together with the ICB, continue to work closely with the remaining providers to ensure methods and timescales for transfer of patient records are

agreed, to enable the new providers to contact patients within an appropriate timescale to inform continuity for their pathway of care.

We anticipate that any necessary communications in respect of individual patient care will continue to be communicated between Operose Health and referring organisations until transfer of care has been confirmed.

Should you have any queries, please do not hesitate to contact me at [wycb-wak.contractingwakefieldccg@nhs.net](mailto:wycb-wak.contractingwakefieldccg@nhs.net).

Yours sincerely,

*Alex Nicholls*

Alex Nicholls  
Senior Contracts Manager  
Wakefield Health and Care Partnership  
NHS West Yorkshire Integrated Care Board